



# HAWAII LABORERS' HEALTH AND WELFARE TRUST FUND FREQUENTLY ASKED QUESTIONS - DENTAL BENEFITS



## 1. WHEN AM I ELIGIBLE FOR DENTAL COVERAGE?

Active Members: As long as you are eligible for Health & Welfare benefits, you are also automatically eligible for dental coverage.

(COBRA: you must have elected the COBRA package that includes dental coverage)

## 2. WHO PROVIDES MY DENTAL COVERAGE?

Your vision services are covered by Hawaii Dental Service (HDS).

## 3. WHICH ID CARD DO I SHOW MY DENTIST?

Show your HDS Member ID card. Once you have been enrolled, HDS will send a Member ID card to you directly.

If you would like to have a printed HDS ID card, you can visit [www.hawaiidentalsservice.com](http://www.hawaiidentalsservice.com) to log in to print your ID card.

## 4. WHAT ARE MY BENEFITS AND HOW MUCH WILL HDS PAY?

You and your dependents are entitled to:

<u>Service:</u>	<u>Construction</u>	<u>Non-Construction</u>
Plan Maximum (the max. amount HDS will pay to your dentist for all services)	No max.	\$1,500 (per calendar year)
Exams	100% (1x/calendar year)	100% (1x/calendar year)
Cleanings	No Charge (2x/calendar year)	No Charge (2x/calendar year)
Basic Services (fillings, root canals)	70%	70% (up to Plan Max.)
Major Services (crowns/bridges/dentures)	70%	60% (up to Plan Max.)
Major Services (implants)	70% up to \$3,500 annual max.	60% up to \$1,500 annual max.
Orthodontics (eligible children only)	70% up to \$1,000 lifetime max. paid in 8 quarterly payments of \$125	70% up to \$1,000 lifetime max. paid in 8 quarterly payments of \$125

## 5. HOW ARE DENTAL CARE SERVICES PROVIDED?

You may go to any dentist of your choice however you will **maximize your benefits by seeing a participating dentist**. To locate a participating provider, visit [hawaiidentalsservice.com](http://hawaiidentalsservice.com) and use the Find a Dentist page.

Hawaii, Guam, and Saipan: Choose an HDS Participating Dentist

Mainland: Choose a Delta Dental Participating Dentist

## 6. **WHO DO I CONTACT FOR MORE INFORMATION ABOUT MY DENTAL BENEFITS?**

- Go to **[hawaiidentalservice.com/members](http://hawaiidentalservice.com/members)** and create an account for access to all your information!
  - View your claims, services, used, benefits, and eligibility for yourself and your dependents
  - Find a participating dentist in your area or anywhere across Hawaii, Guam, Saipan, or mainland
  - Download and print your own Member ID card or request to have one mailed to you
- It's Easy to Create an Account:**
  - Visit [hawaiidentalservice.com/members](http://hawaiidentalservice.com/members)
  - Scroll down and click on **“Log into the HDS Member Portal”**
  - Click on **Create an Account**
  - Fill in the required fields to create your account.
- Call HDS Customer Service at 808-529-9248 or toll free at 1-844-379-4325
- Or call your Administrator's office Members Services Department:  
808) 441-8700; (888) 520-8078 – toll free

Please refer to your Summary Plan Description (SPD) or the benefits information available via your HDS portal for more information and details about your dental plan.